

Certificate of Registration

This is to certify that

SPARSH COMMUNICATIONS PRIVATE LIMITED

D.NO.8-2-293/82/A/854-M, ROAD NO.44, JUBILEE HILLS, HYDERABAD, TELANGANA, 500033, INDIA.

has been independently assessed by QRO and is compliant with the requirement of:

ISO/IEC 20000-1:2018

INFORMATION TECHNOLOGY -- SERVICE MANAGEMENT

For the following scope of activities:

PROVIDING WEBSITE DESIGN & DEVELOPMENT, WEB & MOBILE APPLICATION DEVELOPMENT, CUSTOM SOFTWARE DEVELOPMENT, SYSTEM INTEGRATION, E-COMMERCE SOLUTION, INTERNET MARKETING, RPA, ERP, AI & ML

Date of Certification: 22nd April 2025 2nd Surveillance Audit Due: 21st April 2027

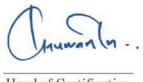
1st Surveillance Audit Due: 21st April 2026 Certificate Expiry: 21st April 2028

Certificate Number: 305025042250SM









Head of Certification

EGAC is a member of International Accrediation forum (IAF) for QMS, EMS, OHSM, FSMS, MDQMS and EnMS Validity of this certificate is subject to annual surveillance audits to be done successfully on or before 365 days from date of the audit.

(In case surveillance audit is not allowed to be conducted; this certificate shall be suspended / withdrawn).

The Validity of this certificate can be verified at www.qrocert.org

This certificate of registration remains the property of QRO Certification LLP, and shall be returned immediately upon request.

India Office: ORO Certification LLP

142, IInd Floor, Avtar Enclave, Near Paschim Vihar West Metro Station, Delhi-110063, (INDIA)

Website: www.qrocert.org, E-mail: info@qrocert.org